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|  | Off-the-shelf online courses  |
|  | **Externally developed custom online course** |
|  | **Internally developed custom online courses** |
|  | **Online induction programs** |
|  | **Mobile enabled induction programs** |
|  | **Learning Nuggets** |
|  | **Open education resources / digital materials offered free at the point of use (eg content from providers or sources such as Wikipedia, OU etc)** |
|  | **Virtual meetings**  |
|  | **Virtual classrooms** |
|  | **Video conferencing (including via Skype)** |
|  | **Blended Learning Programs** |
|  | **Communities of Practices**  |
|  | **Online networks with internal and external people**  |
|  | **Mobile courses** |
|  | **Mobile job aids** |
|  | **Job aids** |
|  | **Online checklist systems**  |
|  | **Mobile checklist systems** |
|  | **Mobile social networks**  |
|  | **Podcasting** |
|  | **Screen recordings**  |
|  | **Databases of video content (Kaltura)**  |
|  | **Training videos**  |
|  | **Short 15sec videos** |
|  | **Videos about internal best practice**  |
|  | **Videos about external best practice**  |
|  | **Video or audio interviews** |
|  | **Interactive scenarios**  |
|  | **Online role-plays**  |
|  | **Online discussion and forums - text based**  |
|  | **Online discussion and forums - audio and video based**  |
|  | **Serious games** |
|  | **Simulations** |
|  | **3D Virtual Worlds**  |
|  | **Branching simulations/ Choose your adventure style**  |
|  | **Online performance development systems** |
|  | **Surveys and questionnaires**  |
|  | **Online peer review of performance**  |
|  | **Online assessment – quizzes**  |
|  | **Mobile assessment system – eg QTI player**  |
|  | **Online assessment – workplace evidence**  |
|  | **Learning Management Systems** |
|  | **Learning Management Systems - integrated with HR systems** |
|  | **Diagnostic tools – skills focus** |
|  | **Competency management systems** |
|  | **Internal/Enterprise-wide information services (eg SharePoint, Google Docs, wikis )** |
|  | **Online Communities of Practice**  |
|  | **Third-party social networking or peer-to-peer sites (eg Facebook, LinkedIn, Twitter)** |
|  | **In-house social media (eg Yammer, Ning)** |
|  | **Learning portals** |
|  | **Blogs by employees**  |
|  |  |
|  | **Wikis with employee input** |
|  | **e-Portfolios** |
|  | **Employee-generated content** |